



Dear Mr. Whittaker,

RE: DECADES HEAVEN & HELL, 91 MARKET STREET, STALYBRIDGE, SK15 2AA

Please note the contents of the below letter is following a meeting held at Tameside Council Offices, Tame Street, Stalybridge concerning recent incidents occurring in the immediate vicinity of your premise Decades Heaven & Hell, 91 Market Street, Stalybridge.

On 27th March 2024, a meeting was held at Tameside Council offices, Tame Street, Stalybridge. Attending the meeting was Loni Davies and James Horton Regulatory Compliance Officers, along with PC Craig Foley and yourself as premise licence holder.

The reason for the meeting was to discuss three recent incidents occurring in the immediate vicinity of your premise, involving customers of your venue.

- On the 27th January 2024, two customers were ejected from the venue by door staff at the same time who were seen to be having a dispute inside of the venue. After ejecting both customers at the same time, door staff were not seen to be managing the situation outside, which consequently led to the dispute continuing outside the venue and a customer being assaulted.
- On the 17th February 2024, a customer was assaulted outside the venue
- On the 16th March, an ongoing incident involving multiple customers spilled out onto the street with door staff on looking and not proactively trying to manage the large amount of customers outside nor to diffuse the incident.

Upon reviewing all of the CCTV footage of the incidents, I recommend you liaise with your door staff regarding these incidents and advise them on what action could be taken to prevent such incidents happening in future. As this falls well below what I would expect from a member of door staff employed at any premise within the borough. It is also recommended you liaise with your door staff with regards to proactively trying to disperse customers congregating outside the venue after the sale of alcohol has ended and managing this effectively, as well as allowing customers to wait inside the venue for taxis and pickups to avoid public nuisance and to control exit of the premises.

During the meeting, it was advised that you directly speak with your Designated Premises Supervisor regarding making frequent checks of the outdoor area to ensure there is no congregating, to prevent crime and disorder and public nuisance.

It was suggested by yourself to bring back the use of outdoor smoking areas, cordoned off with barriers and limiting the amount of customers to 10 people able to access this area at any one time to avoid public nuisance and avoid the congregation.

I must remind you of your responsibility to ensure effective promotion of the licensing objectives. The robustness of you ensuring that the premises is operating in accordance with its licence and ensuring the venue is safe for patrons to attend is imperative.

If you wish to discuss this matter further, please do not hesitate to contact me.

Yours sincerely,

Craig

[REDACTED]

Delegated District Licensing Officer | Tameside 'G'

Internal [REDACTED] Telephone [REDACTED] Work Mobile – [REDACTED]

Email [REDACTED] or [REDACTED]

Address [REDACTED]

