

Reference	Authority	Category	Decided	Remedy	Remedy Target Date	Remedy Achieved Date	Satisfaction with Compliance
17004887	Tameside Metropolitan Borough Council	Education & Childrens Services	14-Mar-18	Apology Add or Correct Records	16-Apr-18	13-Apr-18	Remedy complete and satisfied
17006787	Tameside Metropolitan Borough Council	Education & Childrens Services	30-Jul-18	Financial redress: Avoidable distress/time and trouble Provide services	30-Aug-18	22-Aug-18	Remedy not complete but satisfied
17012757	Tameside Metropolitan Borough Council	Adult Care Services	23-May-18	Financial redress: Avoidable distress/time and trouble Procedure or policy change/review Training and guidance	15-Aug-18	11-Sep-18	Remedy completed late
17009848	Tameside Metropolitan Borough Council	Highways & Transport	04-Jan-18	Apology Financial redress: Loss of service Training and guidance Procedure or policy change/review	04-Apr-18	12-Sep-18	Remedy completed late
16015034	Tameside Metropolitan Borough Council	Adult Care Services	20-Aug-18	Financial redress: Avoidable distress/time and trouble Financial Redress: Quantifiable Loss New appeal/review or reconsidered decision Provide services	20-Nov-18	17-Oct-18	Remedy complete and satisfied
18000260	Tameside Metropolitan Borough Council	Adult Care Services	22-Nov-18	Apology Financial redress: Avoidable distress/time and trouble Procedure or policy change/review Training and guidance	22-Jan-19	22-Jan-19	Remedy complete and satisfied
18010149	Tameside Metropolitan Borough Council	Education & Childrens Services	31-Jan-19	New appeal/review or reconsidered decision Other Remedy	29-Mar-19	22-Feb-19	Remedy complete and satisfied
18005352	Tameside Metropolitan Borough Council	Education & Childrens Services	13-Dec-18	Apology Financial redress: Avoidable distress/time and trouble Procedure or policy change/review	06-Mar-19	26-Feb-19	Remedy not complete but satisfied