

<b>Report to :</b>	<b>OVERVIEW PANEL</b>
<b>Date :</b>	26 July 2021
<b>Reporting Officers:</b>	Sandra Stewart – Director Governance and Pensions Sarah Threlfall – Assistant Director Policy, Performance and Communications (Governance and Pensions)
<b>Subject :</b>	<b>PERFORMANCE SCORECARD</b>
<b>Report Summary :</b>	<p>The Corporate Plan scorecard attached at <b>Appendix 1</b> provides evidence to demonstrate progress towards achievement of the Corporate Plan and improving the services provided to residents, businesses and key stakeholders within the locality.</p> <p>Supporting the corporate scorecards are thematic scorecards which are monitored by services to inform their ongoing delivery and improvement work. The thematic scorecards are:</p> <ul style="list-style-type: none"> <li>• Corporate</li> <li>• Health and care (incl. adult care)</li> <li>• Children and family</li> <li>• Inclusive economic growth (incl. planning and transport)</li> <li>• Community and culture</li> <li>• Environment and place</li> </ul> <p>The Corporate Plan scorecard will be reported on a regular basis to the Overview Panel and the Strategic Commissioning Board / Executive Cabinet, and then subsequently to the two Scrutiny Panels. The first opportunity to do so being 26 July 2021 to the Overview Panel and 28 July 2021 to the Strategic Commissioning Board / Executive Cabinet. Reporting to the two Scrutiny Panels will then follow.</p> <p>For reference the Corporate Plan is attached at <b><u>Appendix 2</u></b>.</p>
<b>Recommendations :</b>	The Overview Panel are recommended to note the scorecard attached and agree they are reported on a regular basis to the Overview Panel and the two Scrutiny Panels – Place and External Relations; and Integrated Care and Wellbeing – to inform their work programme.
<b>Links to Corporate Plan:</b>	The report is relevant to all elements of the Corporate Plan as the scorecards provide data to help track progress towards achieving its aims and objectives.
<b>Policy Implications :</b>	The Corporate Plan scorecard provides the evidence for demonstrating the progress being made towards achievement of the Corporate Plan and improving the services provided to residents, businesses and key stakeholders within the locality. The thematic scorecards – which support the corporate scorecards - will enable services to monitor their own performance and their contribution to delivery of the Corporate Plan.
<b>Financial Implications :</b> <b>(Authorised by the statutory Section 151 Officer &amp; Chief Finance Officer)</b>	Whilst there are no direct financial implications arising from the recommendations in this report, the scorecard should assist Members in making decisions regarding the prioritisation of the Council's limited resources.

The CIPFA Financial Management Code sets an expectation that to remain financially sustainable an authority must have timely information on both its financial and operational performance. Performance information should aid Members understanding as to whether spending decisions are achieving objectives, and enable informed decisions regarding the prioritisation of scarce resources in the face of significant financial challenges.

**Legal Implications :**  
**(Authorised by the Borough Solicitor)**

Members have a statutory duty to ensure that the Council achieves a balanced budget whilst delivering efficient and effective services addressing priority needs of the Borough.

Clearly in circumstances the council is now in where demands exceed the council's resources it is critically important that the focus is concentrated on where the council can have most impact and reduce inequality, especially in light of the pandemic whilst continuing the delivery of universal services.

This report enables members to consider whether their strategy having desired impact and whether need to focus or redirect resources appropriately.

**Risk Management :**

Effective use of data, including performance management through scorecards, helps to identify areas where improvement activity is required thus avoiding the risk of service failure. Alongside this services have management information that is used to assess risk and drive improvement.

**Access to Information :**

The background papers relating to this report can be inspected by contacting Simon Brunet, Head of Policy of Policy, Performance and Intelligence.



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