Report to: OVERVIEW PANEL

Date: 8 November 2021

Reporting Officers: Sandra Stewart – Director of Governance and Pensions

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Communications (Governance and Pensions)

Subject: CORPORATE PLAN SCORECARD

Report Summary: The Corporate Plan Outcomes Scorecard provides evidence to demonstrate progress towards achievement of the Corporate

Plan and improving the services provided to residents, businesses and key stakeholders within the locality. The

Scorecard is attached at **Appendix 1**.

The Corporate Outcomes Scorecard contains a number of measures that are the same or similar to measures that were proposed in the draft of the Greater Manchester Strategy (GMS) at the Greater Manchester Combined Authority

(GMCA) Leaders Strategy Group.

Recommendations: The Overview Panel are recommended to note the contents of

the Scorecard and agree it is reported on a regular basis to the Overview Panel and the two Scrutiny Panels – Place and External Relations; and Integrated Care and Wellbeing – to

inform their work programme.

Links to Corporate Plan: The report is relevant to all elements of the Corporate Plan as

the Scorecard provides data to help track progress towards

achieving its aims and objectives.

Policy Implications: The Corporate Scorecard provides the evidence for

demonstrating the progress being made towards achievement of the Corporate Plan and improving the services provided to residents, businesses and key stakeholders within the locality. The Thematic Scorecards – which support the Corporate Scorecards - will enable services to monitor their own performance and their contribution to delivery of the Corporate

Plan.

Financial Implications:
(Authorised by the statutory
Section 151 Officer & Chief
Finance Officer)

Whilst there are no direct financial implications arising from the recommendations in this report, the Corporate Scorecards should assist Members in making decisions regarding the prioritisation of the Council's limited resources.

The CIPFA Financial Management Code sets an expectation that to remain financially sustainable an authority must have timely information on both its financial and operational performance. Performance information should aid Members understanding as to whether spending decisions are achieving objectives, and enable informed decisions regarding the prioritisation of scarce resources in the face of significant

financial challenges.

Legal Implications: (Authorised by the Borough Solicitor)

Members have a statutory duty to ensure that the Council achieves a balanced budget whilst delivering efficient and effective services addressing priority needs of the Borough as

set out in the Corporate Plan.

The Corporate Scorecards are a critical tool to assist Members in considering whether the Corporate Plan and the Council's strategies are delivering on Members' expectations or whether a refocusing is required.

Effective use of data, including performance management **Risk Management:**

through Scorecards, helps to identify areas where improvement activity is required thus avoiding the risk of service failure. Alongside this, services have management information that is used to assess risk and drive improvement.

Access to Information: The background papers relating to this report can be inspected

by contacting Alec Milner, Policy Officer

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1. CORPORATE OUTCOMES SCORECARD

- 1.1 The Corporate Plan Outcomes Scorecard, **Appendix 1**, follows the structure of the Corporate Plan, and contains indicators focused on long term outcomes across the plan's priorities. There are a number of proxy indicators for issues related to the pandemic, which will take significantly longer to be reflected in the regular long term measures.
- 1.2 For example, the number of Tameside residents receiving Universal Credit continues to increase, and the number of households in receipt of Council Tax Support remains above 18,000.
- 1.3 The rate of fixed term exclusions from secondary schools fell by over 6 percentage points year-on-year, down to 10.22% in 2019. This remains significantly higher than the national average of 7.43%. The rate of first time entrants into the youth justice system has also fallen drastically from 211 per 100,000 under-18s to 99; this drop is attributable to the Covid-19 pandemic.
- 1.4 A number of wider health metrics have improved recently, with pregnant women smoking at the time of delivery down and below the national average. Healthy life expectancy at birth has increased for both men and women, but remains worse than the national average for both.
- 1.5 There are a number of similarities between the indicators on this scorecard and the proposed indicators for the refreshed draft Greater Manchester Strategy (GMS) discussed at the Greater Manchester Combined Authority (GMCA) Leaders Strategy Group. For example, priority indicators such as healthy life expectancy, the quality of educational settings and social care providers, and the activity level of residents are GMCA proposals that are already reported in this scorecard.
- 1.6 In addition, a number of these proposals have been added to the outcomes scorecard to align our performance tracking more closely with that of Greater Manchester, where it fits with the priorities of our Corporate Plan. Examples of indicators that have been added include Carbon Dioxide emissions (in addition to our existing air pollution metric, particulate matter) and trees planted by the authority annually.

2. RECOMMENDATIONS

2.1 As set out at the front of the report.