



Annual Report 2021

Published 11 October 2021

Contents	PAGE
<u>Our Mission and Purpose</u>	3
<u>Chair's Report</u>	4
<u>Treasurer's Report</u>	5 - 6
<u>Report from Head of Service and Leadership Team</u>	7 – 10
<u>NAFN Executive Board Membership</u>	11 – 12
<u>Governance and Organisational Structure</u>	13
<u>NAFN Service Team</u>	14
APPENDICES	
<u>Appendix A - Intake and Trends</u>	15
<u>Appendix B – Membership Trends</u>	16
<u>Appendix C – List of Members</u>	17 - 19



OUR MISSION AND PURPOSE

To be the most effective and efficient point of contact through which our members can acquire data, intelligence and knowledge to support their investigations, protecting the public purse and safeguarding the community.

The quality of our products, professional services and legal compliance will be assured and provided by a team of trained and accredited officers.

To support members and gain their trust through communication, collaboration, innovation and continuous improvement.



OUR VISION

To be a nationally recognised centre of excellence for the acquisition and sharing of data and intelligence for the public sector.



OUR VALUES

Accountability – Putting Members First

Listening and communicating with our members, ensuring transparency and building trust.

Professionalism and Integrity

Showing the highest standards of occupational practice and behaviour. Operating to defined standards and targets. Valuing and treating all members with equality, dignity and respect.

Advocacy and Collaboration

Working together to achieve the best outcomes for the membership on behalf of their communities through negotiations with business solution providers; working collaboratively with all stakeholders; through membership of national and regional working groups; in wider discussions with Central and Local Government.

Not-for-Profit

To offer a value-for-money service driven by purpose rather than profit with membership fees and charges sufficient to cover operating costs only.

Agility and Continuous Improvement

Actively seeking business improvement opportunities to enhance skills and develop the service offer to members. Responding positively and creatively to changing and emerging business needs. Demonstrating innovation and creativity in the delivery of projects, with a commitment to pursuing excellence in service provision.

Chair's Report

Wendy Poole

**Tameside Metropolitan Borough Council
NAFN Chair 2010-20**



Dear Members

I want to thank you for your continued and growing support as we enter our 24th year of successful service delivery. I would also like to thank members of the Executive Board for their valuable input and the NAFN Service Team for their ongoing commitment and dedication during their extended period of homeworking in response to the Covid-19 national pandemic.

Earlier this year, the NAFN Board revisited and refreshed the organisation's mission statement and operational values that demonstrate our commitment to continuous improvement and underpin our guardian and gatekeeper role. The Vision Statement communicates our obligations to both members and strategic partners enabling them to acknowledge the Board's ambitions and embrace collaborative working. We are a trusted organisation recognised across both Central and Local Government.

I am pleased to report that membership remains strong across local authorities, housing associations and wider public sector organisations. New members include the NHS Counter Fraud Authority, the Government Internal Audit Agency and three police forces. Operational efficiencies and external funding ensured that there was no requirement to increase the annual membership fee. It was disappointing that Covid-19 restrictions prevented us from hosting our Annual Conference but we were able to organise a successful virtual AGM.

The Executive Board believes there is a strong business case for service transformation given that most of the ICT infrastructure is functionally obsolete and that a range of new business opportunities are emerging that could enhance the service offer to members. A major consultation exercise clearly demonstrated a high level of satisfaction with the range of services offered but it is clear that improvements need to be made on access, functionality and reporting to better support effective data and intelligence sharing. To address these shortfalls, the Board approved a new initiative on ICT transformation and service improvement branded as Project Argus.

Finally, I am pleased to report that the NAFN service was again been formally recognised in the i-Network Awards in March 2021. We came first in the category 'Effective Information Sharing and Security' for our work relating to Covid-19 Business Grant Fraud Alerts. We were also a Finalist for two additional awards presented by the Cabinet Office and TECAs as well as a further two award categories from i-Network.

Wendy Poole

Treasurer's Report

Peter Farrow

**Sandwell Metropolitan Borough Council and
The City of Wolverhampton Council
NAFN Treasurer 2010-20**



NAFN continues to remain mindful of the difficult financial circumstances you face and the need to keep costs down and service delivery up. Our fee model, we believe, helps towards this. Please be assured we remain committed to providing a value for money service to members.

Service Delivery

As you are aware NAFN services are centred in one office based at Tameside Metropolitan Borough Council. The ability to provide services through local government accommodation, professional support services and further improvements in the use of technology enables NAFN to continue to operate in an efficient and effective manner. We also continue to be committed to demonstrating year on year improvement to our services. As in previous years the Executive Board has pushed forward with new services for the benefit of its members and further investment in NAFN continues to be made in order to enhance service delivery.

Annual Accounts

Both the Executive Board and Members are aware that NAFN must be self-financing, largely through subscriptions and wherever possible seeking additional funding through other routes such as government grants. However, we are aware that as cuts continue to be made across Central Government, we may not always be able to attract the level of funding that we have done in the past. Should this come into effect, then we are already looking at options that will be available to us in order to manage such an event.

As with all organisations the year was impacted by Covid-19 and its subsequent effect on our finances, in particular our project related costs, while also incurring less transport costs than in previous years. Also, while income from our specialist services fees were reduced, this was offset by a reduction in the costs incurred in this area.

The approved reserve is held to mitigate the risks to the Host Authority for delivering the NAFN services and is agreed annually. The level of this reserve continues to be monitored and where appropriate funds are released to keep membership costs low. A significant part of the increased working reserve is to be used as part of our transformation agenda, with a particular focus on our ICT infrastructure which will bring a range of additional benefits in the service we offer to our members.

The financial prospects for the future will no doubt continue to be difficult for the public sector. However, the commitment across the whole of the public sector to fighting fraud, preventing crime and protecting the public purse as we emerge from Covid-19, remains high. NAFN will continue to help you meet your commitments. Councils face difficult budget decisions and we will continue to play our part by protecting service delivery and constraining fee increases.

Overview

By successfully maintaining our membership levels, accessing government department and other grants wherever possible, and retaining the ability to use our working reserve as and when required, we continue to be able to improve and widen service delivery and help subsidise membership fees. We remain in a sound position financially as things currently stand but also mindful that funding is volatile.

Peter Farrow

NAFN – Statement of Accounts 2020-21

Income and Expenditure Account for the year ended 31 March 2021

	2020-21	2019-20
<u>Expenditure</u>		
Employee Related Costs	505,017	503,722
Premises Related Costs	12,000	13,000
Transport Related Costs	117	12,768
Supplies and Services	203,198	222,417
Project Related Costs	37,145	110,952
Specialist Services	156,869	189,732
Total	<u>914,346</u>	<u>1,052,591</u>
<u>Income</u>		
Specialist Services – Income	162,426	208,982
Annual Fees	805,278	802,466
Cabinet Office, ANPR and SiD	92,789	215,256
Interest	851	8,915
Total	<u>1,061,344</u>	<u>1,235,619</u>
 Surplus/(Shortfall)	 <u>146,998</u>	 <u>183,028</u>

Balance Sheet as at 31 March 2021

Liabilities -	Working Reserve	782,728	635,730
	Approved Reserve	500,000	500,000
	Sundry Creditors	6,387	84,684
		<u>1,289,115</u>	<u>1,220,414</u>
Assets -	Sundry Debtors	75,025	89,830
	Bank	1,214,090	1,130,584
		<u>1,289,115</u>	<u>1,220,414</u>

Head of Service

Mark Astley

NAFN Data and Intelligence Services



After 18 months of lockdown, the one lesson we have learnt from the Covid-19 National Emergency is that collaboration is essential. As we all know, the world of fraud will continue to change bringing new challenges to the public sector which needs to be responsive, agile and innovative. Furthermore, the world of investigation continues to evolve and many NAFN members are now working from home and require access to online data and intelligence to support their work. We continue to improve and further develop the NAFN service to meet these demands.

The National Emergency provided new opportunities for NAFN to work collaboratively and share intelligence with a range of stakeholders to address fraud arising from Covid-19 business grants. These initiatives were extremely successful and have raised our profile with Central Government including the Home Office and BEIS.

We continue to be involved in a number of national strategic and operational working groups such as the NCA's Operation Etherin, the LGA Fighting Fraud and Corruption Locally and the Home Office's Professional Oversight Board. Also, I have recently become a Board Member for the North West Fraud Forum.

The last 12 months have been very different and challenging. The NAFN Leadership Team has been proactive in managing a range of issues and concerns in order to maintain an acceptable level of service to members. Since March 2020, all members of the NAFN Team have been working from home and these arrangements remain in place. The Host Authority continues to instruct staff to work from home where possible but these arrangements may be reviewed as and when lockdown restrictions are lifted by the Government.

The NAFN Leadership Team was strengthened with the appointment of a new Project Manager in December 2020 who has focused on ICT transformation and service improvement (Project Argus). In order to resource this project a Business Analyst was appointed together with a Membership and Communications Officer. Both of these are temporary positions.

We continue to explore new opportunities to enhance the service offer to members working with a wide range of partners and stakeholders. For example, the Enhanced Intelligence Service pilot completed in 2019 is now being further trialled with a number of NAFN members. The major consultation exercise undertaken at the beginning of this year together with follow-up focus groups have informed service improvement aspirations that will be evaluated and delivered as part of Project Argus.

Mark Astley

Membership and Communications Manager

Lavinia Ferguson
NAFN Data and Intelligence Services



I am delighted to report once again that membership retention has been excellent overall and growth in the number of new local authorities, wider public authorities and housing associations has successfully offset the merger and technical loss of a further four local authorities this year.

Over the past 12 months we have continued to focus on our response to the impact of the Covid-19 pandemic on our members; however similar to many of your organisations this has very much become business as usual.

We are proud to have supported so many organisations to prevent significant losses to the public purse and have been recognised for our efforts; particularly in respect of our Covid-19 Business Grant Fraud Intelligence Alert initiative. In the last year we have been named finalists in the iNetwork Awards for iStandUK and Covid-19 Response Recognition categories, the Tackling Economic Crime Awards (TECAs) for Outstanding Prevention Initiative 2020 and the Public Sector Counter Fraud Awards for Partnership Excellence 2020 (as nominated by the Department for Business, Energy and Industrial Strategy). Encouragingly, we successfully won the iNetwork Effective Information Sharing and Security Award for the second year in a row.

The launch of NAFN Professional Training and Development was postponed until June 2021; however the last 12 months have provided the opportunity to finalise the development of five modules making up the Investigatory Powers Act (2016) e-learning course. We also became members of the CPD Certification Service and can now offer CPD certified courses, webinars and events. Our IPA course has been assessed to be CPD Certified and available to add value to our member's professional development. Having delivered over 300 online training webinars this year, the development of this new e-learning platform will significantly add to our training package and benefits of membership.

This year we established corporate contacts for all organisations and launched the Transformation Consultation and Focus Groups. Consultation responses were proportionate to the membership breakdown and the willingness of members to engage in focus groups to inform the best way forward for the organisation was very positive. Feedback was constructive across the board and will underpin the specification for the new ICT system and service delivery improvements.

As anticipated the use of a new mailing system has significantly increased efficiency since its launch and improved the number of successfully delivered communications. With many organisations reliant on Intelligence Alerts and our communications highlighting new and useful services, this system has allowed us to support over 450 organisations and almost 14,000 registered users.

Lavinia Ferguson

Project Manager

Bruce Robertson
NAFN Data and Intelligence Services



Having joined NAFN just over 10 months ago, my introduction to members has been via newsletters and emails while we all deal with new working arrangements during the pandemic. Although my main role is to focus on the upgrading of the current NAFN service by redesigning the web interface, accessing new data and working with existing and new partners to automate the enquiries, I am also responsible for managing our current IT service supplier, ICT host and general issues with our IT service.

Maintaining and improving the service remains a constant challenge and during the past 10 months a range of new services and updates have been released including; additional Experian services, TransUnion enhanced reporting, Entrust upgrade, enhanced archiving and yearly penetration testing as well as general server and ICT upgrades hidden in the background. We are also currently working on an enhanced Intelligence Enquiry Service, currently in testing, while continuing to push the GSA CycComms upgrade to Cloud System in Q1 of 2022.

Over the last 23 years, NAFN has achieved a great deal through innovation and collaboration; supporting its members to protect the public. We feel it is the right time for NAFN to develop a new IT system to meet member expectations as well as further enhance and future proof NAFN's capabilities for years to come.

Earlier this year I had the pleasure of participating in the Transformation consultation which invited members to review our current service offering and discuss what they were looking for in a new and enhanced service. This consultation provides an opportunity for me to articulate the specific needs of NAFN members ensuring that their views are considered and that future decisions are made in their best interests. Also, from a technical perspective this had helped me enormously by allowing me to look at both the positives and the negatives of our service and develop a Transformation Plan. To aid me in this monumental task, NAFN have brought on-board a Business Analyst who is currently scoping our existing system in order to further develop a plan for the future before we go to tender in 2022.

I will continue to work closely with members of the NAFN Leadership Team and Executive Board to review and develop the overall transformation strategy and identify any improvement opportunities for our members. As always members will be consulted before a preferred business solution is identified.

Bruce Robertson

Service Team Manager

Sarah Cooper
NAFN Data and Intelligence Services



The service you have come to know and expect from NAFN continues to be delivered from dining rooms, conservatories and spare rooms across Greater Manchester. The home working measures implemented in March 2020 remain in place and considerations regarding our future working arrangements are under way. Like many others we are looking forward to a time when we can all come together again; not only with our immediate colleagues but also with you, our members. The collaborative relationships NAFN established as a result of the national Covid-19 grant fraud response remain in place and we continue to work closely with BEIS, The Insolvency Service and NATIS in this arena. I would like to take this opportunity to thank our local authority members for your engagement with this ongoing process; without the intelligence you share the impact of the work we are doing would be significantly reduced.

We have also spent time working with new and existing providers to improve and develop the services offered as part of your membership. Included in this is the trial of the Enhanced Intelligence Service and potential access to new data sets. Service improvement will remain a focus over the coming year as part of Project Argus.

Our annual inspection by the Investigatory Powers Commissioners Office took place in October 2020 and I am pleased to report another great outcome. This year's inspection recorded a single recommendation, providing us with guidance and the opportunity to make the service the best it can be. A number of observations of good practice were also highlighted, reflecting on the high-quality service already provided by the NAFN communications data SPOCs, demand for which continues to go from strength to strength.

Other aspects of the NAFN service have seen a 25% reduction in intake due to the Covid-19 crisis. The pandemic resulted in a change in priorities for our members, with staff redeployed to alternative departments supporting the Covid-19 response. We are however, confident that as more typical working practices return and resources are less impacted we will see demand return across the NAFN service.

NAFN has welcomed new additions this year including two Intelligence Officers joining the Service Team and a Project Manager joining the Leadership team. As I am sure many of our members have experienced over the last 18 months, virtual recruitment has its challenges but our new recruits have settled in, are well into their training and on hand to support you.

Sarah Cooper

NAFN Executive Board Membership

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Iain O'Brien (Co-Opted)

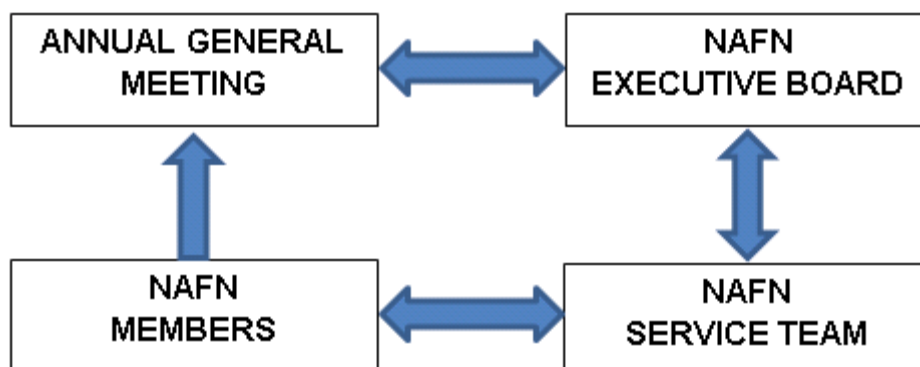
Policy Advisor Spectrum Enforcement
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London, SE1 9HA

Tel: 0207 783 4446

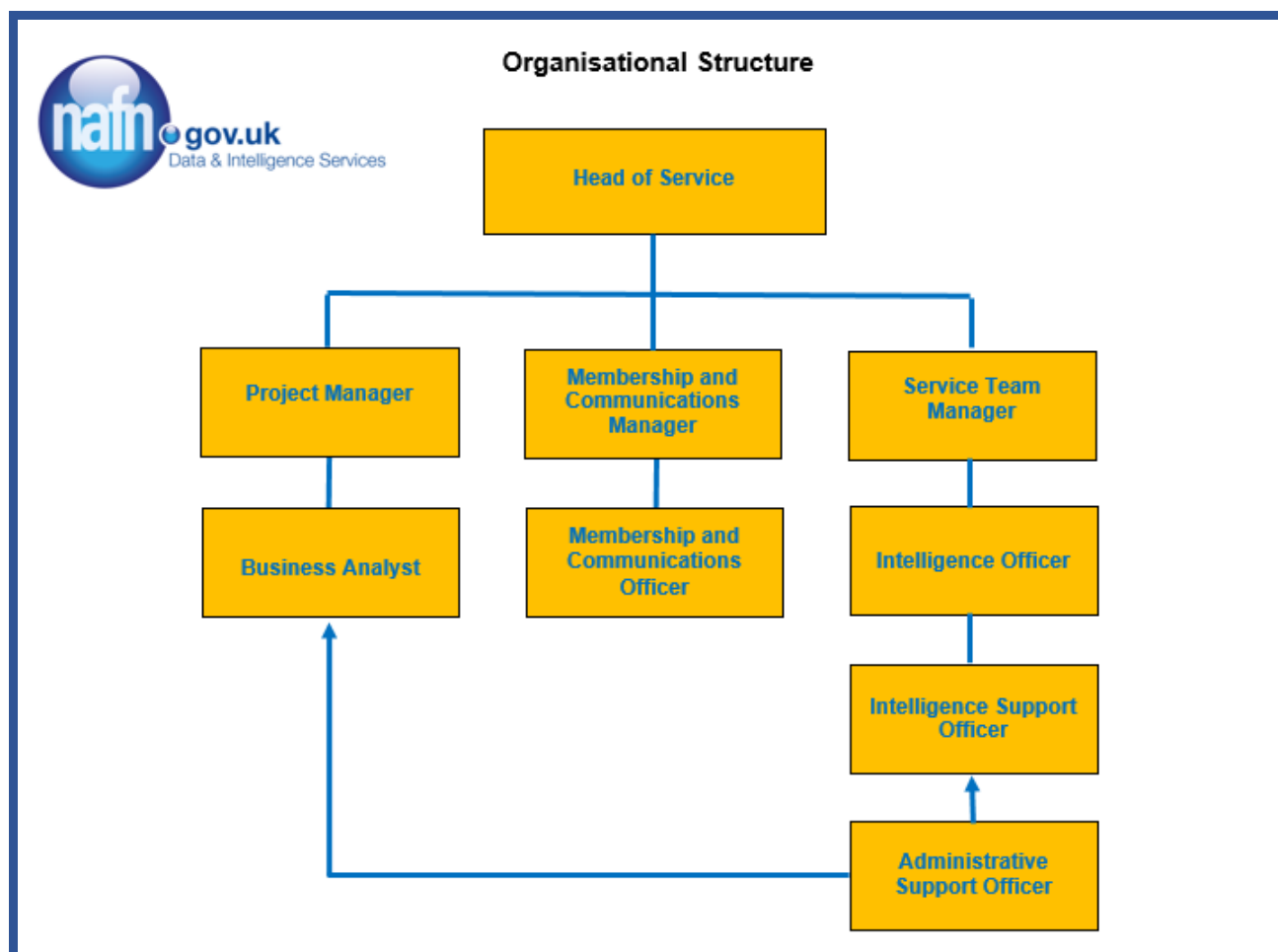
Email: iain.obrien@ofcom.org.uk

Governance and Organisational Structure

Over the past 23 years the organisational structure has remained consistent as shown in the diagram below. The Executive Board and the NAFN Service Team work with external partners and other stakeholders to maintain and enhance the services for members. The Service Team works closely with members and a range of data and business solution providers to support operations and day to day business.



The current organisational structure is set out below:



NAFN Service Team

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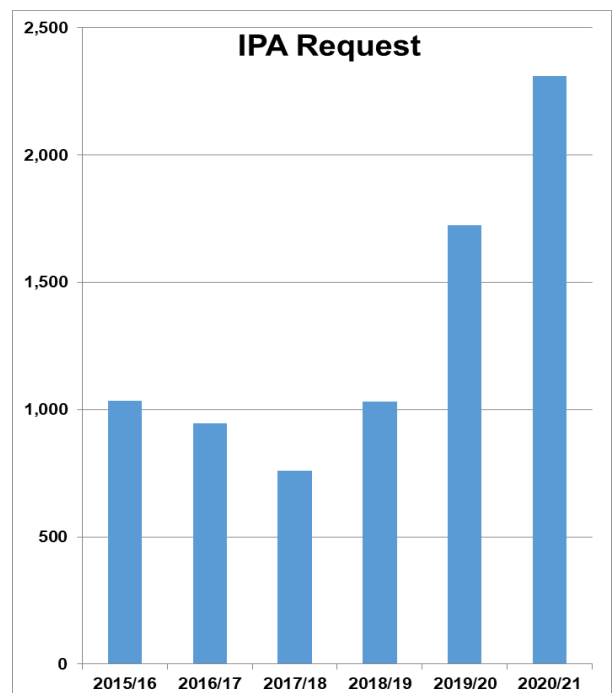
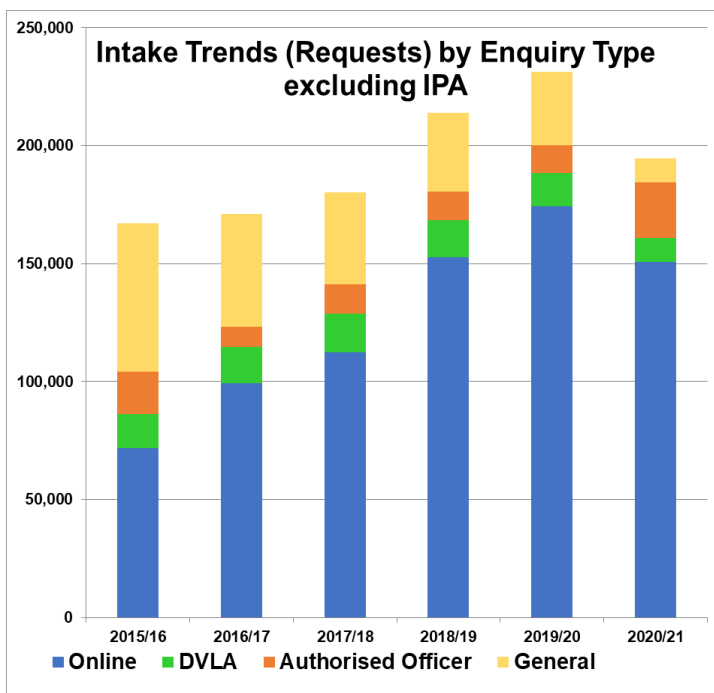
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APPENDIX A

Intake

Enquiry Type	2020/21 April – March	2019/20 April - March
Authorised Officer Service	10,001	11,638
General Service	23,648	31,294
DVLA	10,082	14,044
Type 'B' Data	150,858	174,474
IPA	2,312	1,725
Total Enquiries	196,901	233,175



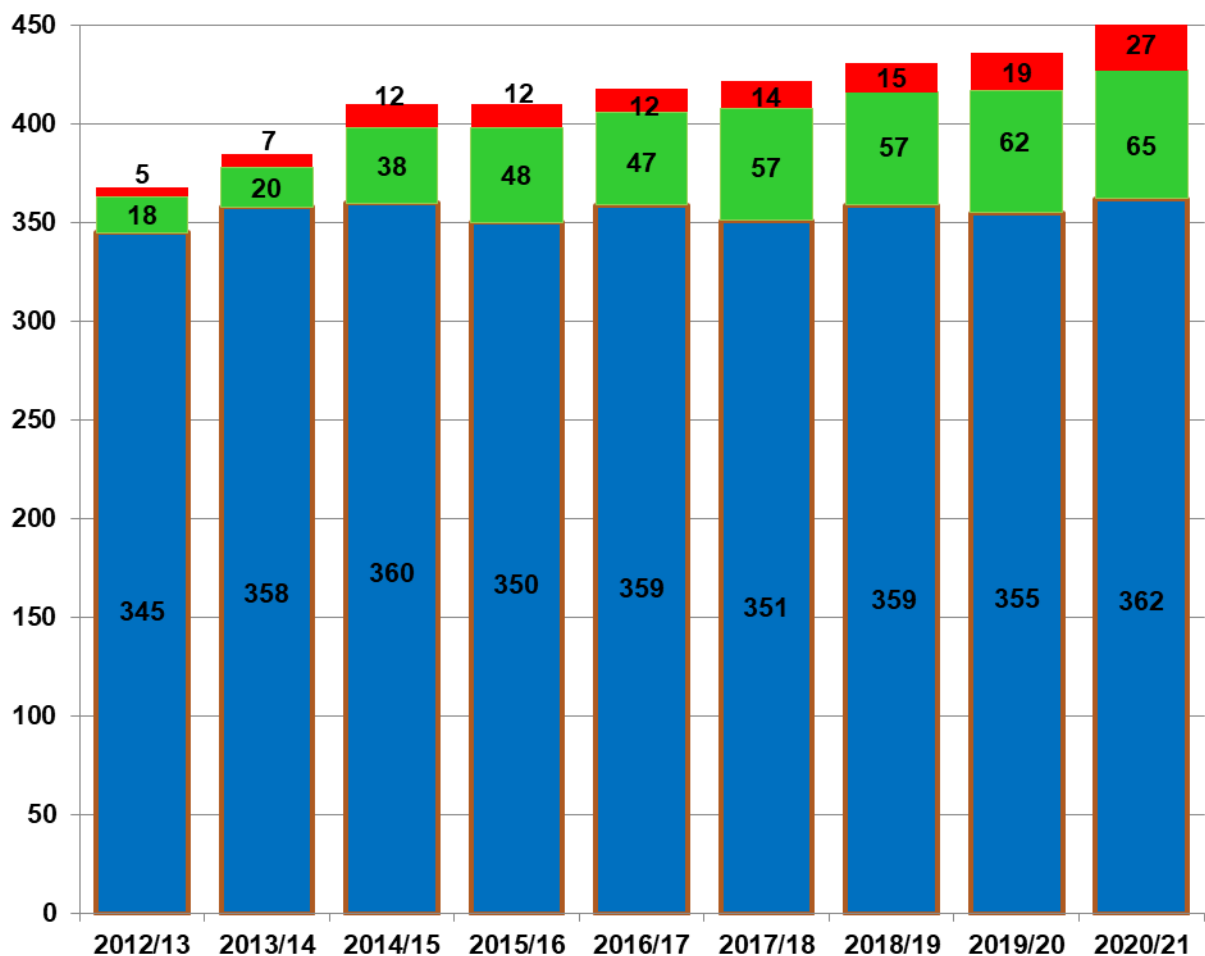
APPENDIX B

Membership

Organisation Type	March 2021	March 2020
Local Authority	362	355
Housing Associations	65	62
Other Organisations	27	19
Total	454	436

NAFN Membership Trends

LA HA Other



APPENDIX C

Membership March 2020-2021

LOCAL AUTHORITIES

Aberdeenshire Council	Cotswold District Council	Hyndburn BC
Adur Worthing District Council	County Durham Council	Inverclyde Council
Allerdale District Council	Coventry City Council	Ipswich BC
Amber Valley BC	Crawley BC	Isle of Wight Council
Anglesey Council	Cumbria County Council	Kent County Council
Angus Council	Cyngor Gwynedd Council	Kettering BC
Argyll and Bute Council	Darlington BC	King's Lynn and West Norfolk BC
Arun District Council	Dartford BC	Kingston upon Hull City
Ashford BC	Daventry District Council	Kirklees MBC
Babergh District Council	Denbighshire County Council	Knowsley MBC
Barnsley MBC	Derby City Council	Lancashire County Council
Barrow-in-Furness BC	Derbyshire County Council	Lancaster City Council
Basildon District Council	Devon County Council	LB Barking and Dagenham
Basingstoke & Deane BC	Doncaster Metropolitan Council	LB Barnet
Bassetlaw District Council	Dorset Council	LB Bexley
Bath & North East Somerset	Dover District Council	LB Brent
Bedford BC	Dudley MBC	LB Bromley
Belfast City Council	Dundee City Council	LB Camden
Birmingham City Council	East Ayrshire Council	LB Croydon
Blaby District Council	East Cambridgeshire DC	LB Ealing
Blackburn BC	East Devon District Council	LB Enfield
Blackpool BC	East Dunbartonshire Council	LB Hackney
Blaenau Gwent CBC	East Hertfordshire DC	LB Hammersmith & Fulham
Bolsover District Council	East Lindsey District Council	LB Haringey Council
Bolton MBC	East Northamptonshire Council	LB Harrow Council
Boston Borough Council	East Renfrewshire Council	LB Havering
BPC Council	East Riding of Yorkshire Council	LB Hillingdon
Bracknell-Forest BC	East Staffordshire BC	LB Hounslow
Bradford City Council	East Suffolk Council	LB Islington
Braintree District Council	East Sussex County Council	LB Lambeth
Breckland District Council	Eastbourne BC	LB Lewisham
Brentwood BC	Eastleigh Borough Council	LB Merton
Bridgend CBC	Edinburgh City Council	LB Newham
Brighton & Hove Council	Elmbridge BC	LB Redbridge
Bristol City Council	Epping Forest District Council	LB Richmond upon Thames
Broadland District Council	Epsom & Ewell BC	LB Southwark Council
Bromsgrove District Council	Erewash BC	LB Sutton
Broxbourne BC	Essex County Council	LB Tower Hamlets
Broxtowe BC	Falkirk Council	LB Waltham Forest
Buckinghamshire County Council	Fareham BC	LB Wandsworth
Burnley BC	Fenland District Council	Leeds City Council
Bury MBC	Fife Council	Leicester City Council
Caerphilly CBC	Flintshire County Council	Leicestershire County Council
Calderdale MBC	Folkestone and Hythe DC	Lewes D C
Cambridge City Council	Forest of Dean District Council	Lichfield District Council
Cambridgeshire County Council	Fylde BC	Lincolnshire County Council
Cannock Chase Council	Gateshead Council	Liverpool City Council
Canterbury City Council	Gedling BC	Luton BC
Cardiff Council	Glasgow City Council	Maidstone BC
Carmarthenshire CBC	Gloucester City Council	Malvern Hills District Council
Castle Point BC	Gloucestershire County Council	Manchester City Council
Causeway Coast & Glens DC	Gosport BC	Mansfield District Council
Central Bedfordshire Council	Gravesham BC	Medway Council
Ceredigion County Council	Guilford BC	Mendip District Council
Charnwood BC	Halton BC	Merthyr Tydfil CBC
Chelmsford City Council	Hambleton District Council	Mid Devon District Council
Cheltenham BC	Hampshire County Council	Mid Suffolk District Council
Cherwell District Council	Harborough District Council	Mid Sussex District Council
Cheshire East Council	Harlow Council	Middlesbrough BC
Cheshire West & Chester Council	Harrogate BC	Midlothian Council
Chesterfield BC	Hartlepool BC	Milton Keynes Council
Chichester District Council	Hastings Borough Council	Mole Valley District Council
Chorley MBC	Havant BC	Monmouthshire CBC
City of London Corporation	Herefordshire County Council	Neath Port Talbot County BC
City of Wolverhampton Council	Hertfordshire County Council	Newark and Sherwood DC
Conwy CBC	Hertsmere BC	Newcastle upon Tyne Council
Copeland Borough Council	High Peak BC	Newport City Council
Corby BC	Hinckley and Bosworth BC	Norfolk County Council
Cornwall Council	Huntingdonshire DC	North Ayrshire Council

North East Derbyshire DC	Salford MBC	Tandridge DC
North East Lincolnshire Council	Sandwell MBC	Telford & Wrekin Council
North Hertfordshire DC	Scarborough BC	Tendring District Council
North Kesteven DC	Scottish Borders	Test Valley BC
North Lanarkshire Council	Sedgemoor District Council	Tewkesbury BC
North Lincolnshire Council	Sefton Council	Thanet District Council
North Norfolk District Council	Selby District Council	The Highland Council
North Somerset Council	Sevenoaks District Council	The Moray Council
North Tyneside Council	Sheffield City Council	Three Rivers District Council
North West Leicestershire DC	Shropshire Council	Thurrock BC
North Yorkshire County Council	Slough BC	Tonbridge & Malling BC
Northampton BC	Solihull MBC	Torbay BC
Northamptonshire County Council	Somerset West and Taunton	Torfaen CBC
Northumberland County Council	South Ayrshire Council	Torridge District Council
Norwich City Council	South Cambridgeshire DC	Trafford BC
Nottingham City Council	South Derbyshire DC	Tunbridge Wells BC
Nottinghamshire County Council	South Gloucestershire Council	Uttlesford District Council
Oadby & Wigston BC	South Hams District Council	Vale of Glamorgan Council
Oldham MBC	South Holland D C	Vale of White Horse DC
Orkney Islands Council	South Kesteven DC	Wakefield District Council
Oxford City Council	South Lakeland DC	Walsall MBC
Oxfordshire County Council	South Lanarkshire Council	Warrington BC
Pembrokeshire County Council	South Norfolk DC	Warwick District Council
Perth & Kinross Council	South Northamptonshire DC	Warwickshire County Council
Peterborough City Council	South Oxford DC	Watford BC
Plymouth City Council	South Ribble BC	Waverley BC
Poole BC	South Somerset DC	Wealden District Council
Portsmouth City Council	South Staffordshire DC	Wellingborough BC
Powys County Council	South Tyneside MBC	Welwyn Hatfield Council
Preston City Council	Southampton City Council	West Berks District Council
RB Greenwich Council	Southend BC	West Devon BC
RB Kensington & Chelsea	Spelthorne BC	West Dunbartonshire Council
RB Kingston upon Thames	St. Helens MBC	West Lancashire DC
RB Windsor & Maidenhead	Stafford BC	West Lothian Council
Reading BC	Staffordshire County Council	West Oxfordshire DC
Redcar & Cleveland BC	Staffordshire Moorlands DC	West Suffolk Council
Redditch BC	Stevenage BC	West Sussex County Council
Reigate & Banstead BC	Stirling Council	Western Isles Council
Renfrewshire Council	Stockport MBC	Westminster City Council
Rhondda Cynon Taff CBC	Stockton-On-Tees BC	Wigan MBC
Ribble Valley BC	Stoke City Council	Wiltshire Council
Richmondshire DC	Stratford on Avon DC	Wirral MBC
Rochdale MBC	Stroud District Council	Wokingham BC
Rochford District Council	Suffolk County Council	Worcester City Council
Rossendale BC	Sunderland City Council	Worcestershire County Council
Rother District Council	Surrey County Council	Worthing BC
Rotherham MBC	Surrey Heath B. C.	Wrexham CBC
Runnymede BC	Swale BC	Wychavon District Council
Rushcliffe BC	Swansea City Council	Wyre BC
Rushmoor BC	Swindon BC	Wyre Forest District Council
Rutland County Council	Tameside MBC	York City Council
Ryedale District Council	Tamworth BC	

Associate Members March 2020-21

HOUSING ASSOCIATIONS

A2 Dominion
Accent Housing
Aldwyck Group
Arawak Walton
Arhag Housing Association
Aster Group
B3 Living
Bolton at Home
Bromford Housing Group
Bromsgrove Housing Trust
Cadwyn Housing Association
Clarion Housing
Connexus Group
Eastend Homes
Eleanor Palmer Trust
First Ark
First Choice Homes Oldham
Fortis Housing
Gateway Housing Association
Gentoo Group
Greensquare Housing
Guinness Partnership

Haig Housing
Hyde Housing
Irwell Valley
L & Q Group
Merlin Housing Association
Metropolitan Thames Valley Housing
Moat Housing
Network Homes
Notting Hill Genesis
Nottingham City Homes
Octavia Housing
One Housing
Onwards Homes
Optivo Housing
Orbit Group LTD
PA Housing
Peabody Housing
Phoenix Community Housing
Poplar Harca
Radian Housing
Rooftop Housing Group
Salix Homes

Settle Housing Group
Shepherds Bush
Soha Housing
Soho Housing
South Liverpool Homes
South Yorkshire HA
Southern Housing
Southway Housing Trust
Sovereign Housing Association
St. Leger Homes of Doncaster
Stockport Homes
The Charity of Elizabeth Jane Jones
Thrive Homes
Torus 62 Ltd
Two Rivers
Vale of Aylesbury Housing Trust
Vivid Homes
Wandle Housing Association
Watford Community Housing
Weaver Vale Housing
Wyre Forest Community Housing

OTHER PUBLIC AUTHORITIES

South Yorkshire Police Force
Department of Health
DWP
DWP NISSA
FACT
Food Standards Agency E&W
Food Standards Scotland
Government Internal Audit Agency
Humberside Police Force
HM Land Registry
Imperial NHS Trust
Information Commissioners Office

Intellectual Property Office
Mersey Internal Audit Agency
Newcastle NHS Trust
NHS Counter Fraud Authority
NHS Counter Fraud Service Wales
NHS Scotland
Northern Ireland Trading Standards
Northern Ireland Housing Executive
OFCOM
Office of Product Safety & Standards
Police Investigation & Review Commissioner
Social Security Scotland

The Insolvency Service
The Pension Regulator
West Yorkshire Police Force